



# HARMONICS TWINS 32

Smart TWS Earbuds

User Manual

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### The First Pairing (Power On)

**Step 1:** To switch on the earbuds, just pull them out from (inside) the charging case. With the auto power feature, the earbuds automatically switch on every time you take them out of the case.

**Step 2:** After powering on they go into connectivity mode with voice prompt "pairing" to pair with your smartphone/tablet via Bluetooth. This action is indicated by green LED lights that begin to flash.

### Connectivity Mode:

**Step 1:** Turn on bluetooth on your smartphone/tablet.

**Step 2:** In the device, search menu look for "Harmonics Twins 32 "

**Step 3:** Tap and connect for the voice prompt to confirm the "Connected" status. Happy listening.

**Note:** The pairing mode is active for a time period of 5 mins, if not paired in that time the earbuds will switch off.

### Touch Features Explained:

#### Single Tap L/R earbud to:-

- 1. Pick/End calls
  - 2. Play/Pause music/video playback
- Press for 2 seconds to reject an incoming call

#### Double Tap R earbud to:-

To jump to the next song/video

#### Double Tap L earbud to:-

To jump to the previous song/video

#### Launch the Voice Assistant :-

Press R/L Earbuds for 3 Seconds

#### When using a single earbud

**Step 1:** You can use both buds in mono mode. Just follow the general procedure to power on and pair.

**Step 2:** Your selected earbud will automatically switch to connectivity mode indicated by white LED light flashes.

**Step 3:** Turn on Bluetooth on your phone/tablet device and search for "Harmonics Twins 32 " to connect/pair.

#### Notes:

- Simply remove the other earbud from the case to switch to Stereo mode (i.e., both earbuds L-R). It will automatically turn on and pair with the previously selected earbud, enabling stereo playback.

### Charge the Earbuds:

**Step 1:** Place the earbuds back inside the charging case in the correct orientation.

**Step 2:** When the case lid gets closed, the case LED light indicates that the earbuds are being charged.

**Step 3:** The LED indicators charging and the battery left in the case.

**Step 4:** When the case is fully charged, The LED indicators will be constant.

#### Note:

- Before using the earbuds for the first time, it is recommended to fully charge the earbuds. Also, please keep the lid of the charging case closed while charging.
- When the battery is 20% or lower, the LED blinks once every 30 seconds to indicate the same.

### Charge The Case:

Step: To charge the case, plug one end of the provided cable into the case and connect the other end to a wall adapter etc.

### Voice Assistant:

**Step 1:** Press and hold L/R for three seconds to activate the voice assistant.

**Step 2:** The respective voice assistant screen pops up and you may place your commands at your convenience.

Tips: You may try these commands:-

What is the weather like today?

Play a song  
Set a reminder

NOTE: If you're unable to access/trigger the voice assistant, you need to manually enable voice assistant in your smartphone's settings.

### Switching Off the earbuds

**Step 1:** Please remove both earbuds from your ears after usage.

**Step 2:** Place the earbuds back in the charging case.

The earbuds will automatically switch off (and enter charging mode).

### Manual Power OFF

**Step 1:** Long press (L-R) earbuds and wait for the voice prompt "Power off" indicated by white LED lights.

**Step 2:** Place the earbuds back in the charging case.

### How to reset the earbuds

**Step 1:** Place earbuds back inside the case.

**Step 2:** Unpair the earbuds from the device's Bluetooth.

**Step 3:** In connectivity mode, long press(L-R) earbuds till they power off.

**Step 4:** Insert them in case and pair again.

### Specifications

Bluetooth Version	: V5.4
Bluetooth Protocol	: A2DP, AVRCP, Headset,
Handsfree Frequency Range	: 2400.0-2483.5 MHz
Working Scope	: 10 meters
Charging Time	: about 2 hours
Music play time	: 30 Hours
RF transmit	: <8dBm

### Troubleshooting

Possible Problem/Issue	Fix
If 1 earbud is not working	Follow: Reset the earbuds
If earbuds are not in connectivity mode	Follow: Reset the earbuds
If earbuds disconnect during phone call	Charge the earbuds or perform factory reset
If there are other exceptions in usage	Place the earbuds back into the charging case and try using them again or perform factory reset
If Touch Controls don't seem to respond	After long usage, residual stains & perspiration might affect the touch control area, please use a clean cloth to wipe those areas softly

### Warning:

- Please follow the instructions to operate
  - Please don't use the ear-buds in extreme temperatures
  - Please don't use the product near water
  - Please keep the product away from heat sources, as the heat may damage it
  - Don't jam the ports such as charger port, LED port, etc.
- It is recommended to utilize the product below the maximum volume in order to protect hearing and extend the earbuds' service life

**Advisable:** The earbuds start at 100% volume and it may need to be reduced when the earbuds are switched on at first. This can be done by using the phone/media device



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#### For Support

Visit : [www.portronics.com](http://www.portronics.com)

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