



## HARMONICS TWINS S7

Smart TWS Earbuds

User Manual

### Package Contents:

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### The First Pairing (Power On)

**Step 1:** To switch On the earbuds, just pull them out from(inside) the charging case. With the auto power feature, the earbuds automatically switch on every time you take them out of the case.

**Step 2:** After powering On they go into connectivity mode with sound prompt to pair with your smartphone/tablet via Bluetooth.



### Connectivity Mode:

**Step 1:** Turn on bluetooth on your smartphone/tablet.

**Step 2:** In the device, search menu look for "Portronics Harmonics Twins S7"

**Step 3:** Tap and connect for the sound prompt to confirm the "Connected" status

**Note:** The pairing mode is active for a time period of 5 mins, if not paired in that time the earbuds will switch off.

### Touch Features Explained:

**Single Tap L/R earbud to:-**

1. Pick/End calls
2. Play/Pause music/video playback.

**Double Tap L/R earbud to reject an incoming call.**

**Triple Tap R earbud to:-**

To jump to the next song/video

**Triple Tap L earbud to:-**

To jump to the previous song/video

**Double Tap L/R earbud to:-**

Activate Voice Assistant

### Charge the Earbuds:

**Step 1:** Place the earbuds back inside the charging case in the correct orientation.

**Step 2:** When the case lid gets closed, the White LED light dots indicate that the earbuds are being charged.

**Step 3:** The LED display indicates charging and the battery left in the case.

**Step 4:** When the case is fully charged, .

#### Note:

- Before using the earbuds for the first time, it is recommended to fully charge the earbuds. Also, please keep the lid of the charging case closed while charging.
- When the battery is 20% or lower, the LED blinks once every 30 seconds to indicate the same.

### Charge The Case:

Step: To charge the case, plug one end of the provided cable into the case and connect the other end to a computer/ wall adapter etc.



### Voice Assistant:

**Step 1:** Double Tap the L/R earbuds to activate the smartphone's voice assistant

**Step 2:** The respective voice assistant screen pops up and you may place your commands at your convenience.

**Tips:** You may try these commands:-

What is the weather like today?

Play a song

Set a reminder

**Note:** If you're unable to access/trigger the voice assistant, you need to manually enable voice assistant in your smartphone's settings.

### Switching Off the earbuds:

**Step 1:** Please remove both earbuds from your ears after usage.

**Step 2:** Place the earbuds back into the charging case in the correct positioning and close the lid.

The earbuds will automatically switch off (and enter charging mode).

### Manual Power OFF:

**Step 1:** Long press (L-R) earbuds and wait for the voice prompt "Power off" indicated by white LED lights.

**Step 2:** Place the earbuds back in the charging case.

### How to reset the earbuds:

**Step 1:** Place earbuds back inside the case.

**Step 2:** Unpair the earbuds from the device's Bluetooth.

**Step 3:** Now, in connectivity mode, long press(L-R) earbuds until they power off.

**Step 4:** Insert them in case and pair again.

### Specifications:

Bluetooth Version	: V5.3
Bluetooth Protocol	: A2DP, AVRCP, Headset,
Handsfree Frequency Range	: 2400.0-2483.5 MHz
Working Scope	: 10-15 meters
Charging Time	: about 1 hour
Playtime	: 6-7 hours with case get 28-hour backup.

### Troubleshooting:

Possible Problem/Issue	Fix
If 1 earbud is not working	Follow: Reset the earbuds
If earbuds are not in connectivity mode	Follow: Reset the earbuds
If earbuds disconnect during phone call	Charge the earbuds or perform factory reset
If there are other exceptions in usage	Place the earbuds back into the charging case and try using them again or perform factory reset
If Touch Controls don't seem to respond	After long usage, residual stains & perspiration might affect the touch control area, please use a clean cloth to wipe those areas softly

### Warning:

- Please follow the instructions to operate
- Please don't use the ear-buds in extreme temperatures
- Please don't use the product near water
- Please keep the product away from heat sources, as the heat may damage it
- Don't jam the ports such as charger port, LED port, etc.

It is recommended to utilize the product below the maximum volume in order to protect hearing and extend the earbuds' service life

**Advisable:** The earbuds start at 100% volume and it may need to be reduced when the earbuds are switched on at first. This can be done by using the phone/media device